

Dr. V.J. CHANDRAN
SENIOR SUPERINTENDENT OF POLICE
(LAW & ORDER)
PUDUCHERRY



Off. : 0413-2205303
Res. : 0413-2330328
Mobile : 94892 05004
98940 67835

Maraimalai Adigal Salai
Puducherry - 605 005

NO. 415/SSP(LAW)-RD/2011-131

Dated: 08.07.11.

Dear Sir,

This is with regard to the difficulty being faced by your subscribers in accessing the Emergency Telephone Number '100' at our Police Control Room.

Of late, a number of complaints are received at this Office that the Emergency Telephone Number '100' could not be accessed by the Mobile Phone subscribers in case of emergency. Though sometimes it is connected, the receiver is either the Police Control Room of Coimbatore or Nagercoil.

In the present security scenario in our country; the public are the 'eyes & ears' of the Police and in all the meetings, the public have been appealed not to hesitate to dial '100' for any law & order problem or to share any information regarding the movement of any bad characters or abandoned parcel, vehicle, etc. Despite, the Police being the law enforcement agency, could not serve without the co-operation of the public.

Under these circumstances, I request you to take appropriate action to rectify the above problem in your system in order to enable your subscribers to get through the Emergency Telephone Number '100' in a cozy manner. The Police Department, Puducherry will render you all assistance in this regard. If you need any clarification, the office of the undersigned may be contacted at all times.

With regards,

*Web officer Ravi Reshama
for me*

Yours truly,

(Dr. V.J. CHANDRAN)

Dr. V.J. Chandran
SUPERINTENDENT OF POLICE (SOUTH)
PUDUCHERRY

The General Manager,
M/s. Bharti Airtel Limited,
Chennai.

Copy to: 1. The Web officer, Police Dept. - for necessary follow-up action.
2. P/c - c.c.r.

