

Clarification on Pre-bid queries of CCTNS Puducherry					
Rohta - Chennai					
S.No	Document	Bidding Document Reference(s) (section number/page)	Content of RFP requiring Clarification	Points of clarification by Bidder	Puducherry Police Response
1	Volume II	7-Pre-Qualification Criteria Pg.26	The Bidder(SI) must have a proven track record of providing a successful "Turnkey Solution" for at least five(5) IT Projects. At least one of the 5 quoted Projects should be an integrated Turnkey Project of a value of Rs. 50 Crores and above in India including setting up and configuring the hardware (Servers, desktops, Network clients) and implementing software solutions including Operating system, Infrastructure management software, RDBMS, establishment of LAN/WAN including firewalls, IPS, PKI, etc. and providing Life Cycle support.	The Bidder(SI) must have a proven track record of providing a successful "Turnkey Solution" for at least five(5) IT Projects. At least one of the 5 quoted Projects should be an integrated Turnkey Project of a value of Rs. 5 Crores, which will enable more & more eligible & competent vendors to participate	No change in Pre-Qualification Criteria
2	Volume II	8-Pre-Qualification Criteria Pg 26	The Bidder (SI) must have a proven track record of implementing at least two(2) E-Governance Projects summing upto a value of Rs. 15 Crores.	The Bidder (SI) must have a proven track record of implementing at least two(2) E-Governance Projects summing upto a value of Rs. 5 Crores (in lines of Tamil Nadu CCTNS), which will enable more & more eligible & competent vendors to participate	No change in Pre-Qualification Criteria
3	Volume II	9-Pre-Qualification Criteria Pg 26	The bidder anyone in the consortium must have prior experience of working on at least 1 Software Services Project3 for Government of India, any of the UT governments or Public Sector Units. The project must be worth at least Rs. 2-3 Crores	The bidder anyone in the consortium must have prior experience of working on at least 1 Software Services Project3 for Government of India, any of the UT governments or Public Sector Units. The project must be worth at least Rs. 1 Crores (in lines of Tamil Nadu CCTNS), which will enable more & more eligible & competent vendors to participate	No change in Pre-Qualification Criteria
Tulip					
4	Volume I	Vol-I page 71	Coordination with BSNL for ensuring Operations and Maintenance of networking hardware to ensure compliance to the SLAs as offered by BSNL.	What is the role of SI regarding BSNL bandwidth SLA? Will SI act as coordinator between BSNL and customer? If the service is unavailable? How will state measure who is defaulter Bandwidth provider or the SI?	Memorandum of Agreement between MHA/NCRB and BSNL for connectivity is under progress. Once signed, the UT will made State level agreement with State BSNL offices. Moreover most of the Police Stations and Higher offices covered under Broadband and PSWAN connectivity.
5	Volume I	Vol-I Page 75	The tool should have the capability to configure different polling speeds for different devices in the managed infrastructure with capability to poll critical devices using 30 second poll periods.	What would ber approx number of critical devices?	SI to decide
6	Volume I	Vol-I Page 75	The proposed tool should integrate with network performance management system and support operating system monitoring for various platforms including Windows, UNIX and Linux.	Pls add Sun Solaris also. Most of the rugegd tools run on Sun Servers with Oracle Data base.	SI to decide

7	Volume I	Vol-1 page 193	Should have sufficient Storage capacity should to support all reporting data for 5 Years of DC/DR operation.	For how much duration, on-line storage is required?	Life span of the contract period of SI
8	Volume I	Vol-1 page 194	Alerts should be shown on the Event Management map when thresholds are exceeded and should subsequently be able to inform Network Operations Center (NOC) and notify concerned authority using different methods such as pagers, emails, etc.	Pls add SMS Also	Refer to RFP
9	Volume I	Vol-1 page 202	Power Supplies: Power supplies should have N+N	It should be N+1 configuration	Refer to RFP
10	Volume I	Vol-I page 213	Firewall Throughput Minimum 4.5 GBPs	Is it 4.5 GBPs or Gbps?	Corrigendum issued upon this query
11	Volume I	Vol-I page 223	Interfaces: 2 integrated 10/100 Ethernet ports on board, 1-Port Serial WAN Interface Card along with V.35 serial DTE cable., 1-Port ISDN WAN Interface Card (dial and leased line) for backup,	router should have 2x10/100 WAN ports. 1 Port serial WAN interafce card may have bandwidth scalability limitations that may render the router useless when scalability is required.	As per RFP
12	Volume II	VOL-II Page 26 SI No Vii.	The Bidder (System Integrator) must have a proven track record of providing a successful 'Turnkey Solution' for at least five (5) IT -projects. At least one of the 5 quoted projects should be an integrated turnkey project of a value of Rs. 50 Crores or above	Request to consider the integrated turnkey project value as Rs.5Crores or above instead of Rs.50 Crores.	No change in Pre-Qualification Criteria
13	Volume II	VOL-II Page 26 SI No XI	The bidder (System Integrator) must have been assessed and certified for CMMi Level 3 or above and ISO 9001 in IT services and preferably ISO 27001 certified	Request to consider as follows: CMMi Level 3 or above or ISO 9001 in IT services and preferably ISO 27001 certified	No change in Pre-Qualification Criteria
14	Volume II	VOL-II Page 26 SI No iv	The Bidder (System Integrator), a single legal entity registered in India, should be a profitable vendor for the last three years and must have an annual turnover of not less than Rs. 100 crores for the last three financial years (as on 31-03-2010).	Request to be changed to turn over of RS 100 crores for last financial year	No change in Pre-Qualification Criteria
15	Volume II	VOL-II Page 28	Lead member of the consortium shall independently fulfill the qualification criteria and as a signatory to the agreement be solely responsible for all obligations under the agreement.	eligibility criteria may be fulfilled by the consortium and not by Lead bidder alone.	No change in Pre-Qualification Criteria
16	Volume II	Vol- II page 12	3.1.13 Deadline for Submission of Proposal: Last Date & Time of submission: 11th July 2011on or before 12:00PM	Request for an extension for further 2weeks.	Deadline for Submission of Proposal is on August 29, 2011