



भारत सरकार
इलेक्ट्रॉनिकी और सूचना प्रौद्योगिकी मंत्रालय
राष्ट्रीय सूचना-विज्ञान केंद्र, पुदुच्चेरी-संघ राज्य केंद्र
'अ' ब्लॉक, चौथा तल, मुख्य सचिवालय, पुदुच्चेरी - ६०५००१
Government of India
Ministry of Electronics & Information Technology
National Informatics Centre, Puducherry UT Centre
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Senior Systems Analyst

No.NIC/PYUTC/2019/294

Dated: 30/08/2019

Sub: Complaint Monitoring and Management System for Police Control Room Changes-Reg.

Ref : eMail dt. 20/08/2019

Sir,

I am directed to refer to the discussion had with SP (Wireless) and subsequent to the above reference regarding the change requirement of software for registration and monitoring of complaints received through 1073 (Traffic Related Complaints) at Central Control Room.

Necessary changes have been incorporated as per the requirements. Enclosed herewith the user guide (version 2.0) with the latest amendment, please review the same and give the acceptance.

Upon acceptance, the Department may also do the necessary for hosting.

Yours Sincerely

(D. Gopinath)

Encl.: As stated above

To

The Senior Superintendent of Police (C&I),
Police Department,
Govt. of Puducherry

Copy to : (i) The Senior Technical Director, NIC, Puducherry UT
(ii) The Superintendent of Police (Wireless), Police Department
(iii) The Inspector of Police (Central Control Room), Police Department