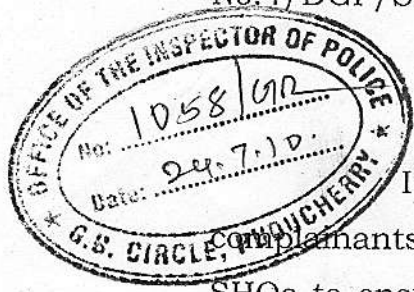


OF THE  
 JPDT. OF POLICE (NORTH)  
 No. 195/SP/4/2010  
 Dated 23/7/10 Time.....

OFFICE OF THE DIRECTOR GENERAL OF POLICE  
 PUDUCHERRY

No.4/DGP/SECY/2010-48

Date:22.07.2010



**OFFICE ORDER**

It is essential to work towards the satisfaction of the complainants of cases registered with us. It is the primary duty of the SHOs to ensure the complainants go satisfied from the Police Station and they are not harassed by the Investigation Officer or any other police personnel.

2. A very close supervision of working of the police station is required, so that the staff does not indulge into any kind of corrupt practices. Therefore, it has been decided to give a specific responsibility to the higher formations, who will contact the complainants on telephone or otherwise and ask them about the satisfaction level of investigation or any grievances they may have.

- i) SSPs - All heinous offences
- ii) SPs - All body offences other than heinous offences.
- iii) CIs - All property offences other than heinous offences.

3. The above stipulation does not debar the subordinate formation in interacting with the complainants.

4. Further, a register will be maintained in the office of SSPs/SPs/CIs with details of the FIR, the name of the complainant, address, telephone number, and date of interaction.

~~CLG. recd/layy~~ for n/a

*Handwritten signatures and initials*

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 SP(North) 23/7

*Handwritten signature*

(ALOK KUMAR VERMA, IPS)  
 DIRECTOR GENERAL OF POLICE

*Handwritten signature*

To  
 The SSP(L&O), Puducherry,  
 The SSP, Karaikal,  
 AN SPs/CIs concerned.

INSPECTOR OF POLICE  
 GRAND BAZAAR CIRCLE  
 PUDUCHERRY

*Handwritten signature*  
 INSPECTOR OF POLICE  
 GRAND BAZAAR CIRCLE  
 PUDUCHERRY