



# ATTENTION MOBILE CUSTOMERS!



Customers Applying for New Mobile Connection are mandatorily required to comply with the following Government of India Licensing Guidelines from November 9, 2012.

Please ensure that you get a sealed SIM card from the POS.

## New Customers

### Step 1:

You will need to fill up and sign a Customer Acquisition Form (CAF) along with the date.

### Step 2:

Paste your passport size colour photograph on CAF with cross signature on the photograph.

### Step 3:

Please carry your original Proof of Identity# & Proof of Address\* with you. A copy of the same will need to be self-attested across the document by you and certified by Retailer/POS as original seen & verified.

### Step 4:

Take counterfoil receipt from POS, having details duly filled in and signed with stamp of POS.

**Important:** A customer cannot hold more than 9 connections from all the service providers in a single name in a service area. Customer has to declare in the CAF number of mobile connections held in his/ her name with other operators (operator wise).

Post fulfillment of all the documentary requirements, it is the customer's responsibility to call the operators to complete the process of tele-verification. Only after positive tele-verification, the mobile number will be activated.

#### # Proof of Identity Documents to be used:

Passport, Arms License; Driving License; Election Commission ID Card; Ration Card with photo, for the person whose photo is affixed (except Mumbai & Maharashtra); CGHS / ECHS Card; Income Tax PAN Card; Certificate of Address with Photo issued by (a) MP / MLA / Group A Gazetted Officer on letter head, (b) Govt recognized educational institutions (for students only), (c) Village Panchayat Head or its equivalent authority (for rural areas); Photo Credit Card; Address Card with Photo issued by Deptt. Of Posts; Smart Card issued by CSD, Defence / Paramilitary forces; Current Passbook of Post Office or any Scheduled Bank having Photo; Photo ID Card of Central / State Govt & PSUs; Photo ID Card issued by Govt recognized educational institutions (for students only); Caste & Domicile Certificate with Photo issued by State Govt; Pensioner Card/ Freedom Fighter Card / Kisan Passbook, having photo, Aadhar-Unique Identity Number (UID).

#### \* Proof of Address Documents to be used:

Passport, Arms License; Driving License (except Mumbai); Election Commission ID Card; Ration Card with address (except Mumbai & Maharashtra); CGHS / ECHS Card; Certificate of Address with Photo issued by (a) MP / MLA / Group A Gazetted Officer on letter head, (b) Govt recognized educational institutions (for students only), (c) Village Panchayat Head or its equivalent authority (for rural areas); Water Bill / Telephone Bill of fixed line / Electricity Bill / Credit Card Statement (not older than 3 months); Income Tax Assessment Order; Vehicle Registration Certificate; Registered Sale / Lease Agreement; Address Card with Photo issued by Deptt. Of Posts; Current Passbook of Post Office or any Scheduled Bank; Photo ID Card having address (of Central / State Govt & PSUs); Caste & Domicile Certificate with Address & Photo issued by State Govt; Pensioner Card/ Freedom Fighter Card / Kisan Passbook, having address, Aadhar-Unique Identity Number (UID).

#### Retailers/POS Please Note:

You have a duty to ensure that the above guidelines are strictly followed before providing the SIM Card respectively to new customer. Failure to comply will result in appropriate legal action.

AIRCEL



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idea

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