



GOVERNMENT OF PUDUCHERRY
POLICE DEPARTMENT

Dated: 14.03.2026

PRESS NOTE

Successful Conduct of Makkal Mandram

As instructed by the DGP, Puducherry, the Puducherry Police successfully conducted "**Makkal Mandram**" today, 14th Mar 2026, across various police stations in the Union Territory. Senior officers actively engaged with the public to address grievances and ensure prompt resolution of complaints.

The overwhelming participation of citizens highlighted their trust in the initiative and the commitment of the police to provide transparent and effective grievance redressal.

Participation by Senior Officers:

- At Grand Bazaar PS, SSP(L&O) Thiru. R. Kalaivanan, IPS and SP(East) Ms. Shruti S Yaragatti, IPS alongwith CIs & SHOs of East Sub-Division took part in the drive and effectively responded to the grievances expressed by the public.
- At Cyber Crime PS, SSP(Cyber Cell) Thiru. S. Ragav, IPS, personally heard the Cyber related complaints and resolved the issues.
- At Mettupalayam PS, SP(North) Thiru. Vamseedara Reddy, PPS alongwith CIs & SHOs of North Sub-Division heard and resolved the complaints raised by the public.
- At Nettapakkam PS, SP (West) Thiru. A. Subramanian, PPS alongwith CIs & SHOs of West Sub-Division attended the drive and ensured appropriate action on the issues raised by the public.
- At Bahour PS, SP(South) Thiru. Chinta Kothandaraman, PPS, alongwith CIs & SHOs of South Sub-Division took part in the drive and effectively responded to the grievances expressed by the public.

- At Yanam PS, SP(Yanam) Thiru. Varadarajan ensured prompt action on complaints alongwith SHO.
- At Palloor PS, CI(Mahe) Thiru. P.A. Anilkumar personally heard and resolved the grievances effectively alongwith SHOs.
- At Traffic PS in Puducherry, Traffic Inspectors personally heard and resolved traffic related grievances.

Key Highlights of the Event:

- **33 Complaints Addressed:** Senior officers heard 130 complainants (including 20 women) and **resolved 11 grievances** across the designated stations.
- **Swift Resolutions:** A majority of the complaints were resolved on the spot, ensuring immediate relief to the public.
- **Focused Follow-Up:** Clear directions were issued to Station House Officers (SHOs) for expediting action on pending matters.

This initiative will now continue every Saturday from 11:00 AM to 01:00 PM, where senior officers will visit one police station in their jurisdiction to directly listen to and address public complaints.

The Puducherry Police thank the public for their active participation in this initiative and reaffirm their commitment to delivering justice, fostering trust, and strengthening community relations.

For follow-ups or additional assistance, complainants are encouraged to contact their respective police stations.

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Senior Supdt. of Police (L&O)
Puducherry







