

UP
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GOVERNMENT OF PUDUCHERRY
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No.DIT/SeMT/RAS/2016/3980

Puducherry, Dt. 27.07.2016.

CIRCULAR

Sub: Rapid Assessment System (RAS) Integration with all online services

Ref: DO No. NeGD/08-02/2015 Dated. 23.06.2016.

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In pursuance of the Letter cited under reference, NeGD requested all online services/applications in your department to be integrated with Rapid Assessment System (RAS).

2. RAS application has been developed to capture the Citizens feedback for the online services. With the integration with RAS, Citizens feedback could be collected immediately after delivering the service electronically through SMS. In addition, RAS provides various reports by analysing the Citizens feedback, which helps the departments to improve the service delivery.

3. In this regard, departments have been advised to plan and start integration all current and future online services with RAS.

4. This circular has been uploaded to the DIT site http://dit.puducherry.gov.in/pages/DIT_Circulars.html

5. For any clarification, the departments may contact Mr. Ajoy Agarwal, Consultant, NeGD (email: ajoy@negp.gov.in, Cell: 8527843466) or Mr. Sreedhar N, Consultant, SeMT (email: sreedhar.n@semt.gov.in, Cell: 94907 46640)

Web office may do the needful
27.8.16

*SP(HO)
Web officer ✓*

[Signature]
12/8/16
(Dr. A.S.SIVAKUMAR)
DIRECTOR (IT)

To

All HoDs

Copy to

- 1. PA to the Secretary (IT) - For information please