

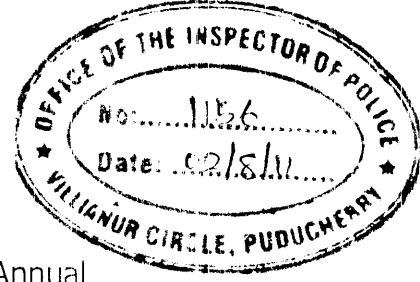
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No.C / 122 /2007
GOVERNMENT OF PUDUCHERRY
POLICE DEPARTMENT.

Puducherry, Dated: 28.07.2011.

To

M/s Data Logic Solutions,
No.9, Salai Vinayagar Koil Street,
Puducherry.



Sub: Police Department, Puducherry – Renewal of Annual Maintenance Contract for 25 Nos. of WIPRO P IV Computer with accessories and printers – Reg.

Ref: Your letter No.17 dt. 14.06.11

I am to refer to your letter cited above and to inform that the rate of Rs.81,103/- (Rupees eighty one thousand one hundred and three only) offered by you towards Annual Maintenance Contract charges for 25 Nos. of WIPRO P IV Computer with accessories and printers installed in various units/offices of this Department for a period of one year from 01.08.2011 to 31.07.2012 according to the terms and conditions set out therein is accepted.

2. In this connection, this Department fix the terms and conditions for 25 Nos. of WIPRO P IV Computer with accessories and printers as follows:-

- i) 50% payment will be paid in advance and the remaining 50% payment will be paid at the satisfactory completion of the contract period after deducting the penal recoveries, if any.
- ii) The Annual Maintenance Contract Engineer shall make necessary entries in the AMC Visit Register regarding the service done, spare changed etc.

NON-PERFORMANCE PENALTY:-

i) In case system performance is below the performance criteria, a recovery will be made proportionate to the extent of shortfall in percentage.

ii) In case equipment is down continuously from the time of complaint for 2 days in Puducherry, 3 days in Karaikal and 4 days in Mahe/Yanam, the additional penal recovery from AMC amount will be Rs.100/- per day.

iii) The recoveries will be effected from the next installment of AMC amount.

3. In this regard, You are therefore requested to furnish contract agreement papers for maintenance & Service of 25 Nos. of WIPRO P IV Computer with accessories and printers in duplicate in the prescribed form duly signed by the authorized signatory for taking further action at this end.

Williamson

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SUPERINTENDENT OF POLICE (SOUTH)
PUDUCHERRY

Wale

I. V. U. S. L.
SUPERINTENDENT OF POLICE (HQ)
PUDUCHERRY

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