

**OFFICE OF THE SENIOR SUPERINTENDENT OF POLICE (TRAFFIC)  
POLICE DEPARTMENT  
PUDUCHERRY**

No. 35/SSP (Traffic)/ OW/2022


Date: 05.04.2022

**CIRCULAR**

It is to inform that the SMS Alert facility in CCTNS triggers an SMS to the complainant during the registration of FIR. This is a vital service which has been mandated by the NCRB.

In view of the above, it is necessary to enter the mobile number of the complainant in CAS during the registration of FIR. Recently, it has been noted that many SMSs are not getting triggered as this 'mobile number' is being kept blank during FIR as it is not a mandatory field.

In this regard, the SPs, CIs and SHOs are instructed to brief their Data Entry Operators to ensure that the 'mobile number' is entered in CCTNS during FIR registration.

  
(Rahul Alwal, IPS)  
SSP (Traffic) cum Nodal Officer  
CCTNS, Puducherry

*Wab*  
*05.04.22*  
**To**

All SPs/CIs/SHOs/Officers in-charge of all units

**Copy to:-**

1. The Director General of Police, Puducherry.
2. The Addl. Director General of Police, Puducherry
3. The Inspector General of Police, Puducherry.
4. The Dy. Inspector General of Police, Puducherry
5. SSPs (L&O)/ (HQ)/ (C&I), Puducherry.
6. SSP (Karaikal)