

File of the St. Insp. of Police

Law & Order, Pondicherry

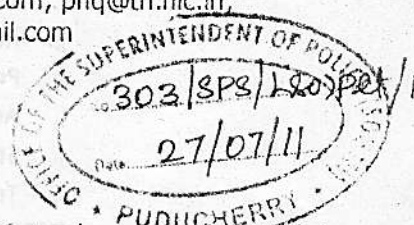


datacenter@irda.gov.in

From: datacenter@irda.gov.in  
Sent: Tuesday, July 19, 2011 4:16 PM  
To: datacenter@irda.gov.in  
Subject: Stolen Vehicles Recovery Information System

From: datacenter irda [mailto:datacenter@irda.gov.in]  
Sent: Tuesday, July 05, 2011 3:30 PM  
To: dgp@and.nic.in; dgp@appolice.gov.in; arpolice@rediffmail.com; dgp@assampolice.com; dgp-bih@nic.in; police-chd@nic.in; dgp-chattisgarh@yahoo.co.in; bk.gupta@nic.in; goagp@rediffmail.com; dgp-gs@gujarat.gov.in; rsdalal@hry.nic.in; dgp-hp@nic.in; jkpolice@nic.in; nahmad@jharkhandpolice.gov.in; ajaiksingh74@yahoo.com; dgp@keralapolice.gov.in; lk-admin@nic.in; dgmpmp@mppolice.gov.in; dgp-mnp@nic.in; meghpol@hotmail.com; mizopol@rediffmail.com; dgpnld@yahoo.co.in; dgofpoliceorissa@sify.com; dgp.pon@nic.in; dgp.punjab.police@punjab.gov.in; dgp-rj@nic.in; sikphq@hotmail.com; phq@tn.nic.in; dgptripura@yahoo.co.in; dgp@up.nic.in; jspndy@yahoo.co.in; dgpwestbengal@gmail.com  
Cc: Jayakumar S; Madhusudhan M  
Subject: Stolen Vehicles Recovery Information System

All SPPOs for info: a/c  
27/7/11



Dear Sir,

Insurance Information Bureau (IIB) is collecting transaction level data of Motor insurance of vehicles from non-life insurance companies. In order to assist the police in identifying the insurer of stolen and subsequently recovered vehicles, IIB has established a call center facility called Stolen Vehicles Recovery Information System (SVRIS).

Functioning of SVRIS:

1. Any police station which has recovered a stolen vehicle, trying to find the insurer of the vehicle, can contact IIB through the toll free number 1800 425 4734 (short code 155266).
2. IIB will collect basic information like Engine number, Chassis Number etc. (Annexure 1) from the reporting officer for locating the insurer of the vehicle in IIB's database.
3. Acknowledgement will be sent to the email id provided by the reporting officer.
4. The vehicle details will be searched in IIB's database, if found, the insurer will be sent an email informing the recovery of vehicle and police station where the vehicle is lying. It will enable the insurer to approach the police station for further action.

The police stations can also send the details through email [vehiclesrecovered@iib.gov.in](mailto:vehiclesrecovered@iib.gov.in), which will also be processed as mentioned above (3 & 4).

In case of any further queries kindly send an email to [datacenter@irda.gov.in](mailto:datacenter@irda.gov.in).

Thanking You,

Yours faithfully,

A Giridhar  
Executive Director  
3rd Floor, Parisrama Bhavan, Basheer Bagh  
Hyderabad - 500 004  
Ph: (040) 6668 2103 (D) / 2338 1210 / 2338 1300 (B)  
Fax: (040) 6682 3334

All CI's for information  
and for n/a.

28/7  
SUPERINTENDENT OF POLICE (SOUTH)  
PUDUCHERRY

Write &  
SHO FIVE PS to inform  
the details to IIB - SVRIS;

INSPECTOR OF POLICE  
VILLIANUR CIRCLE  
PUDUCHERRY

PS. Annexure 1 is attached herewith.

Consistive  
place

Use to

Annexure 1

SVRIS (Stolen Vehicles Recovery Information System):

1. Police personnel can call the toll free number 1800 425 4734 (short code 155266) and report the recovery of the vehicle.
2. The reporting person should furnish the following data:
  - a. Registration Number of the Vehicle
  - b. Engine Number\*
  - c. Chassis Number\*
  - d. Make of the Vehicle
  - e. Model of the Vehicle
  - f. Colour of the Vehicle
  - g. Reporting Police Personnel Name\*
  - h. Police Station Name\*
  - i. Address of the Police Station\*
  - j. State\*
  - k. Telephone Number\*
  - l. Email ID\*
  - m. FIR/SDE Number\*
  - n. Remarks
3. The fields with asterisk(\*) symbol are mandatory.
4. The provided details will be used for locating the insurer of the vehicle.
5. Alternatively, police personnel can also send the data in the above format through email ([vehiclesrecovered@iib.gov.in](mailto:vehiclesrecovered@iib.gov.in)) to the IRDA call center.
6. An unique token id will be generated for each transaction.
7. An autogenerated acknowledgement containing token id, will be sent to the email id provided by the caller.
8. The details will be checked in the IIB System and if the vehicle number is found in the database, the details provided by the police personnel will be shared with the insurer of the vehicle for approaching the police station.