GOVERNMENT OF PUDUCHERRY
POLICE DEPARTMENT
PUDUCHERRY

No. C/28 /2025 Date: 24 .06.2025

QUOTATION NOTICE

Sub: Police – Service for ISO 9001:2015 Certification - Calling of Quotations – Reg.

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Sealed quotations are invited from experienced consultancy agencies for providing following services to the Department.

Sl. No	Description	Reqd. Qty.
1	Implementation and certification of ISO 9001:2015 Management system certification in Police Stations under UT of Puducherry.	52 Nos.

DESCRIPTION OF SERVICES:-

The selected consultancy agency shall be responsible for the following:

1. Conducting gap analysis and initial assessment
2. Designing and implementing ISO 9001:2015 QMS
3. Training and awareness programs
4. Preparation of documentation as per ISO standards
5. Coordination with Certification Bodies (IAF accredited)
6. Achieving successful ISO 9001:2015 certification
7. Post-certification support for one year.

TERMS AND CONDITIONS:-

1. The quotation must be submitted in a sealed cover superscribed as "Quotation for ISO 9001:2015 Certification Services" addressed to the Superintendent of Police (HQ), No.2, Dumas Street, Puducherry – 605 001.

2. Last date for receipt of quotation is 03.07.2025 at 16.00 hours. The quotations will be opened on the same day at 17.00 hours.

3. The quoted rates should be valid for a minimum period of six months from the due date.

4. The entire ISO implementation across all identified police stations must be completed within six months from the award of contract.
5. Any upward revision of statutory levies like GST after the due date will not be considered. Any reduction must be passed on.
6. The agency must provide all documentation and training in Tamil and English.
7. Non-compliance with the terms or delay in implementation may attract penalties.
8. Agency must include GST number and contact details in the quotation.

9. No advance payment will be made.

ELIGIBILITY CRITERIA FOR BIDDERS

1. The consultancy agency must have a minimum of 3 years of experience in providing ISO certification services specifically in policing organizations within India.
2. The Certification Body must be selected and coordinated by the consultancy agency.
3. The Certification Body must be accredited by a member of the International Accreditation Forum (IAF).
4. The consultancy agency must have ISO implementation experience in policing organizations in at least three (3) Union Territories in India.
5. The consultancy agency must have verifiable experience in implementing ISO 9001:2015 certification processes in government organizations (minimum of 25 such projects preferred).
6. Must have a dedicated team of qualified lead auditors or consultants with ISO 9001:2015 expertise, including at least one consultant with prior policing sector experience.
7. The agency must not have been blacklisted by any Central/State Government or Public Sector Undertaking.

(R.ELUMALAI)
OFFICER ON SPECIAL DUTY
POLICE DEPARTMENT
PUDUCHERRY