



Dated: 21st January 2011

To,
The Senior Superintendent of Police (L&O)
Nodal Officer-CCTNS,
Orleanpet Police Station,
Puducherry

Sir,

Sub: Puducherry Police –Payment for work completion- Clarification Regarding

Ref: Letter No.3/PPEGS/CCTNS/2010 dated 28.10.2010

Wipro's response sent on 03.11.2010 and subsequent conversations with PPEGS officials on payment processing

We appreciate the kind cooperation and support PPEGS, the Nodal Officer and the CIGB-cum-Web Officer have provided to our team during the CCTNS project thus far.

At the outset, we humbly acknowledge that we have had certain delays initially in the project in submission of a few Phase 1 deliverables. Our Project Lead, Ms. Preethi Hariharan, suffered a health issue in third week of July, 2010. Initially, her health issue was thought of as a minor ailment, but since it deteriorated, she had to be hospitalized and suffered a miscarriage. Hence, she was out of action for a couple of weeks during which we had to find a suitable replacement resource (Mr. Kandha Kumar) and place on the project team. Knowledge transfer and recommencement of work took a week. Nearing completion of PIM report, Mr. Kandha Kumar was affected by typhoid and had to be hospitalized. Once again, we had to do knowledge transfer and from then on the work was stabilized. We were able to catch up with the delivery timelines of the Centre.

In the interim, the Nodal officer for CCTNS at Puducherry was on leave and subsequently, there was also a change of CCTNS Nodal officer. Owing to this and administrative issues, there were minor delays.

Both the above reasons made us make a fresh start every time. However, the issues were positively synchronized with CCTNS project at NCRB at the Centre and we are able to

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submit our PIM report in time for evaluation at the Centre. Thereafter, till date, the work progress is in synchronization with the Centre. Considering the above, the initial time delay at start may kindly be condoned.

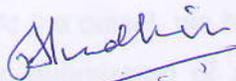
Given the above, it is our humble request to your good self to kindly consider and process our two invoices submitted, namely:

1. Invoice number 1030140589 dated 23.06.2010 against submission of Phase 1 deliverables
2. Invoice number 1030140977 dated 21.09.2010 against submission of Phase 2 deliverables

Sir, we reassure you of our best services to the Puducherry Police and will ensure that we will be in line / ahead in time on remaining deliverables. Kindly oblige us and guide us in closing the two open invoices since we have incurred significant costs on the project in terms of Consultants' salary, stay, conveyance, etc. These two payments will help us immensely on costs already incurred. Seeking your quick and favorable response.

Thanking you

Yours truly,



Sudhir Madhugiri

Senior Manager, Wipro Limited

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Copy To:

1. SP (CID-Cum-Treasurer, PPEGS), Police Head Quarters, Puducherry
2. Circle Inspector cum Web Officer, Grand Bazaar Circle